Bravura Security

Tech Talk

New Bravura Security Fabric Capabilities from Version 12.7

August 2024

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Your Bravura Security Hosts

Bryan Christ
Sales Engineer

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Sr. Manager, Customer Success & Education

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What's New

Bryan Christ, Sales Engineer

- Release Cadence
- Features & Improvements
- Platform Updates

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Check Your Version to Ensure Support

- Version 12.3.x moved shifted to best effort support on August 9th

12.5.1	2023-02-28	Supported until 2025-06-05.	Connector Pack 4.4.1
12.5.0	2022-12-09	Supported until 2025-06-05.	Connector Pack 4.4.0
12.4 release	2022-08-08	Supported until 2024-12-09.	
- 12.4 patches:			
12.4.2	2023-01-16	Supported until 2024-12-09.	Connector Pack 4.3.1
12.4.1	2022-10-07	Supported until 2024-12-09.	Connector Pack 4.3.1
12.4.0	2022-08-08	Supported until 2024-12-09.	Connector Pack 4.3.0
12.3 release	2022-05-02	Supported until 2024-08-08.	
- 12.3 patches:			
12.3.4	2022-10-25	Supported until 2024-08-08.	Connector Pack 4.2.2
12.3.3	2022-09-06	Supported until 2024-08-08.	Connector Pack 4.2.2
12.3.2	2022-07-04	Supported until 2024-08-08.	Connector Pack 4.2.1
12.3.1	2022-05-31	Supported until 2024-08-08.	Connector Pack 4.2.1
12.3.0	2022-05-02	Supported until 2024-08-08.	Connector Pack 4.2.0

LEARN MORE https://www.bravurasecurity.com/support/support-for-older-releases

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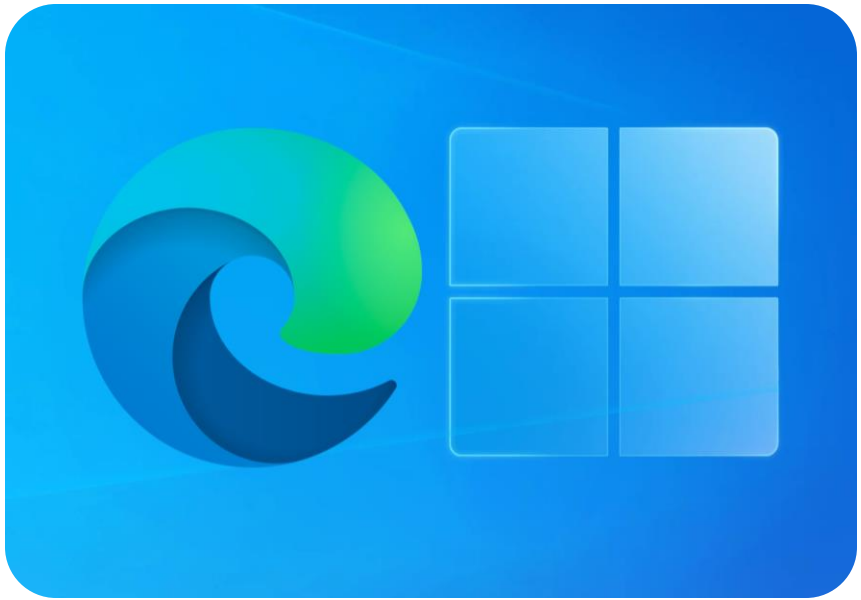
Client-Side Software Updates



Windows 11

- Login Assistant (Pass)
- Local Workstation Agent (Privilege)

Edge / WebView2

- Login Assistant (Pass)
- Secure Browser (Privilege)

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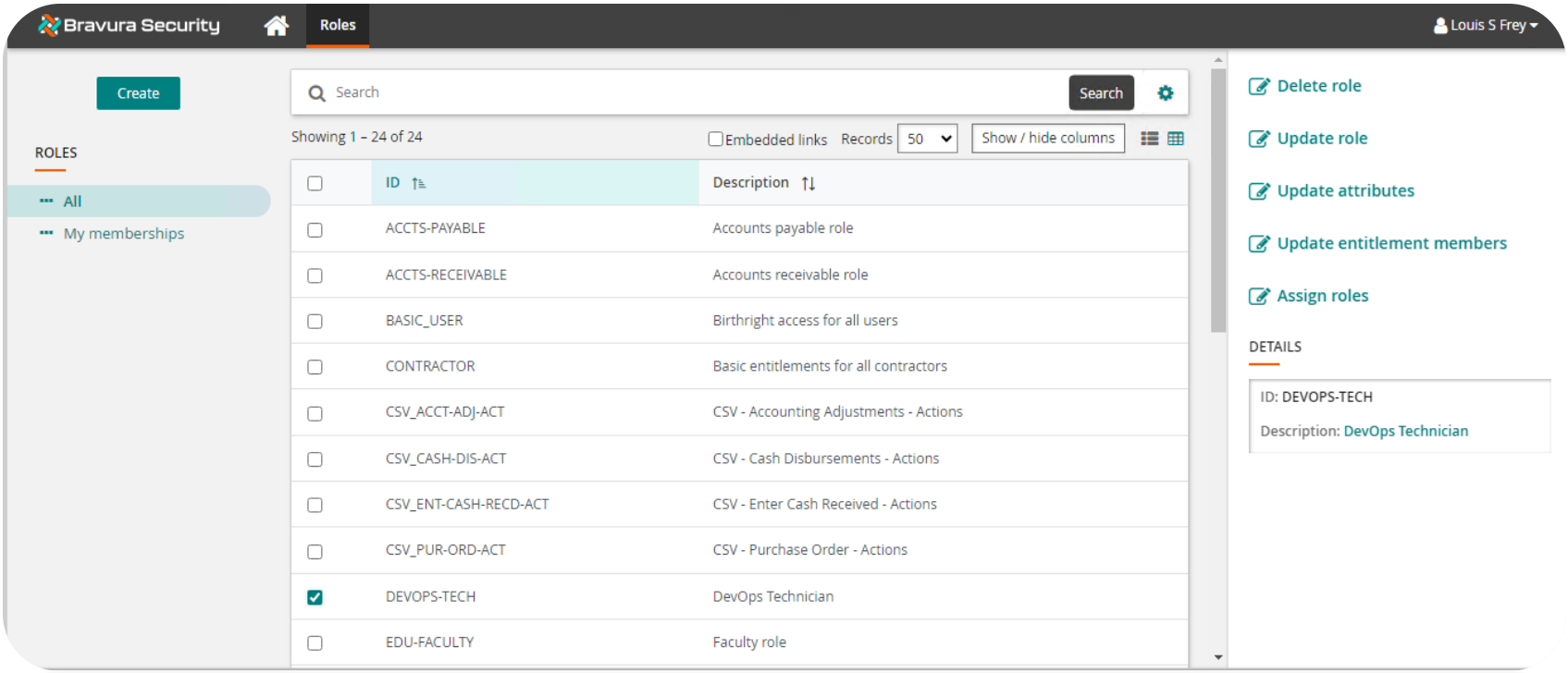
New Role Management App



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Security Improvements

Attack Vector Deflection

- Outbound **Websocket Proxy**
- Google **reCaptcha** version 3
- REST API Endpoint Policy

reCAPTCHA v3

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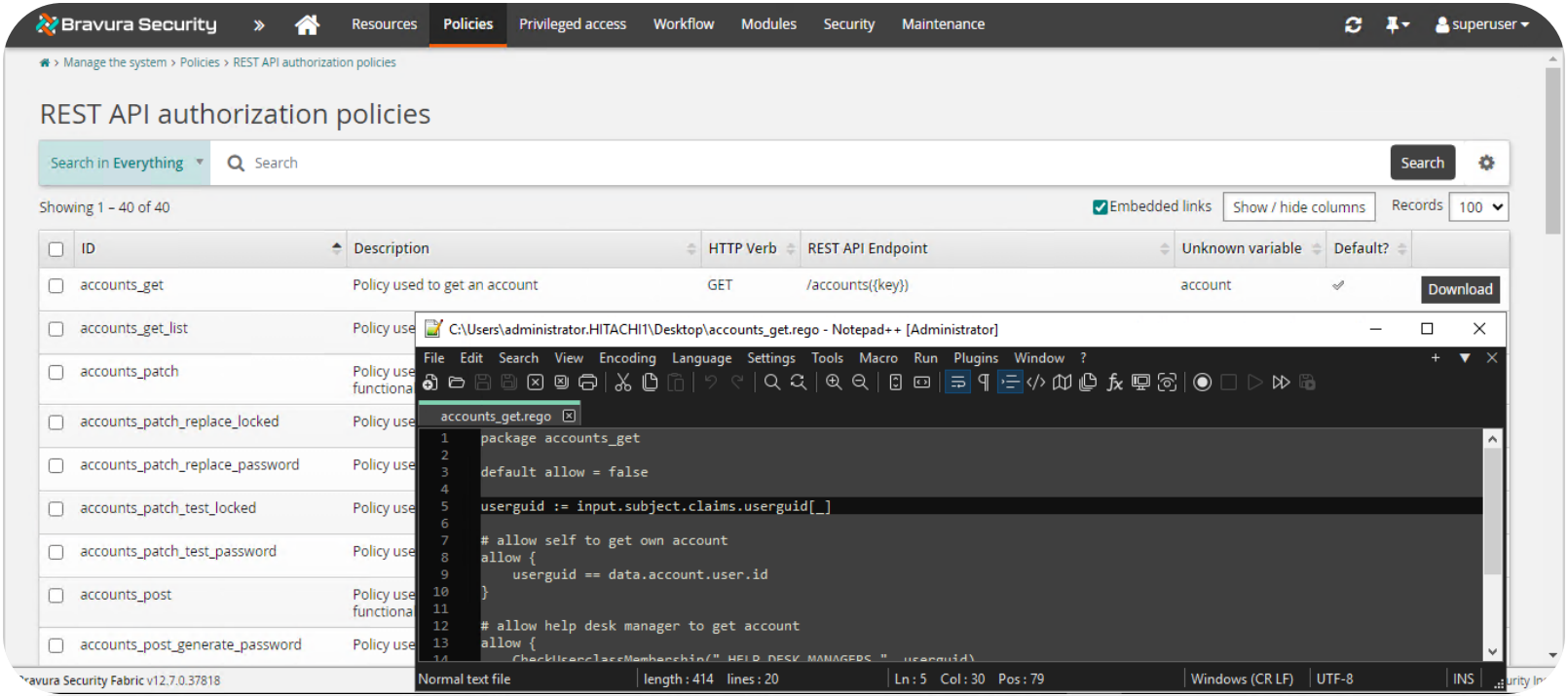
REST API Endpoint Policies



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Bravura Pass Integration

Synchronize Secrets in Bravura Safe

How it Works

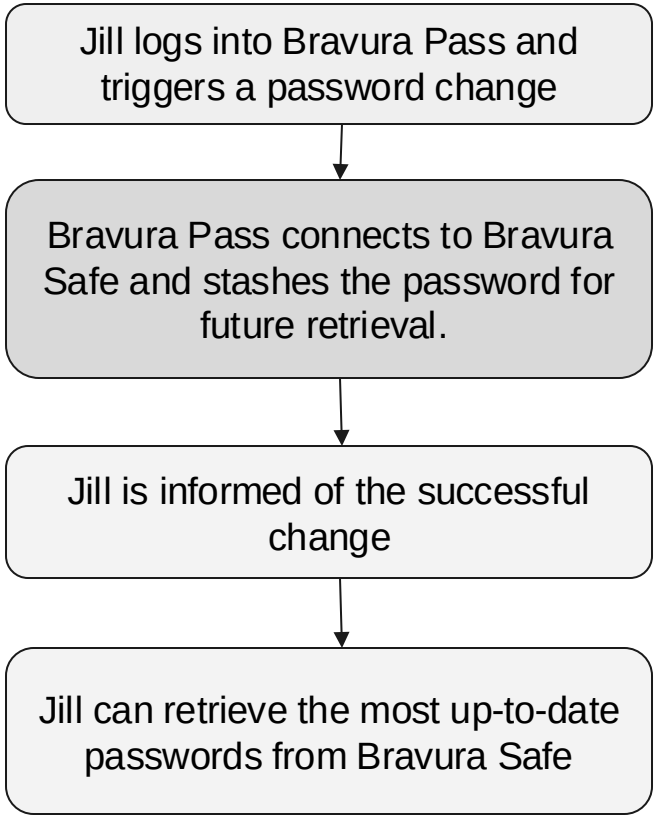
Users can store secrets in their personal collection, connected to Bravura Pass. When Bravura Pass changes Jill's passwords, it can also update her secrets in Bravura Safe.

What Does This Mean

Since Bravura Safe is accessible on mobile applications and web browsers, Jill can retrieve critical passwords that she doesn't remember, wherever she is.

Security You Can Trust

Using this feature, Jill can create more complex and secure passwords (or passphrases) and be confident that she can quickly retrieve or auto-fill them.



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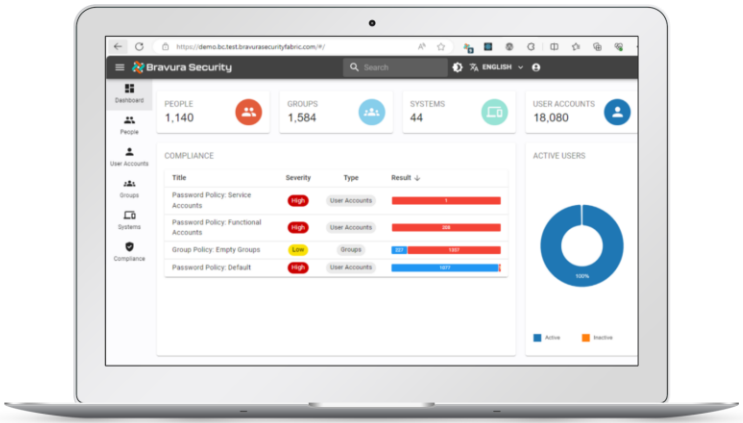
Introducing Innovative Password Manager: Bravura Pass Plus

Empowers password-free access, one-click breach response, and real-time identity analytics-driven compliance, enhancing productivity and cutting IT costs.



Unified Governance Centralize control over password policies

Automated Management Streamline password updates and security

Guaranteed Policy Enforcement Prevent weak or insecure password usage

Business Continuity Reclaim critical passwords that belong to the organization

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Customer Success

Siobhan Crothers,
Sr. Manager Customer Success and Education

- Connectors
- New Ticket Action Item View
- Documentation Site Search Improvements
- Maintenance Contract Additions
- Training Updates
- Product Council

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Connector Ecosystem

- ***Bravura Security-Verified Connectors*** are developed, and regression tested within Bravura Security's software development lifecycle, ensuring seamless integration and reliability.
- **Customer-Verified Connectors** while not part of the formal lifecycle, these are proven integrations used by Bravura Security customers and offer value through their practical deployment in real-world scenarios.
- ***Custom Connectors*** are integrations that have been done by customers or third parties.
- ***Deprecated Connectors*** will be removed in future releases of the Bravura Security Fabric.
- ***Removed Connectors*** have gone through the Deprecation process and will no longer be offered by Bravura Security.

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Support Troubleshooting and Upgrades

- When supporting customer-verified connectors, troubleshooting and testing is often completed in the client's test environment.
- During upgrades Bravura Security-Verified, Customer-Verified and Deprecated connectors will continue to be included in Bravura Security Fabric deployments.

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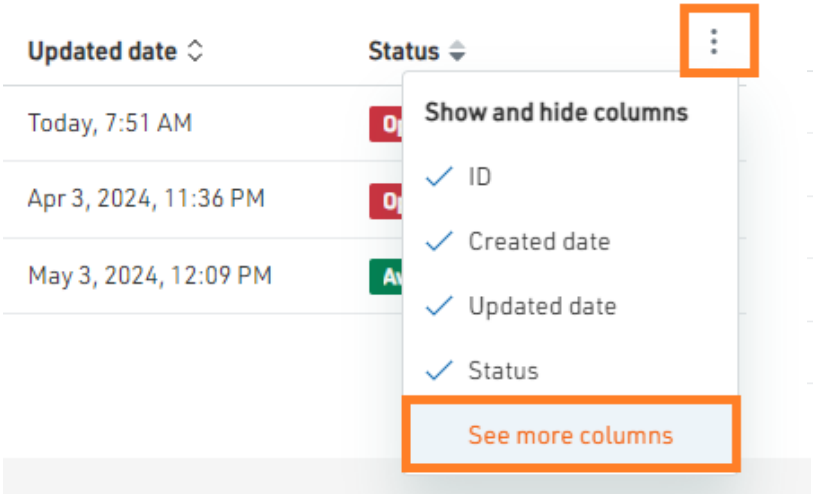
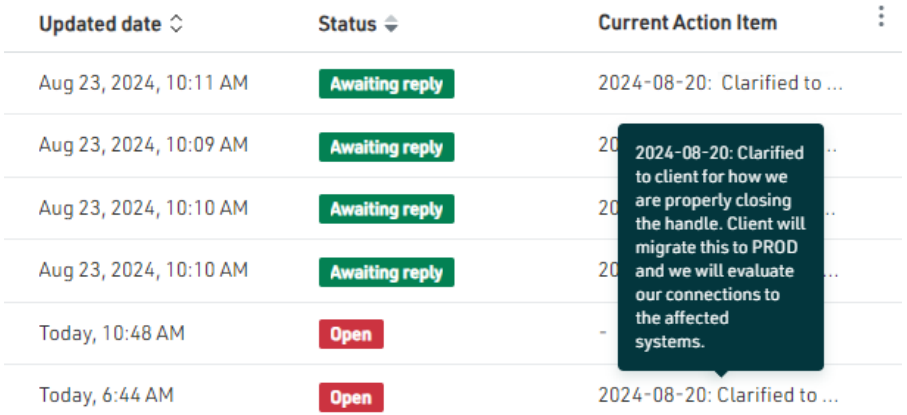
New Ticket Action Item View

Quickly identify the status of all and each ticket and the person responsible for it.

- Follow the link: Open Requests I am CC'd on and add the column to your view
- Contact your account manager for access to Zendesk





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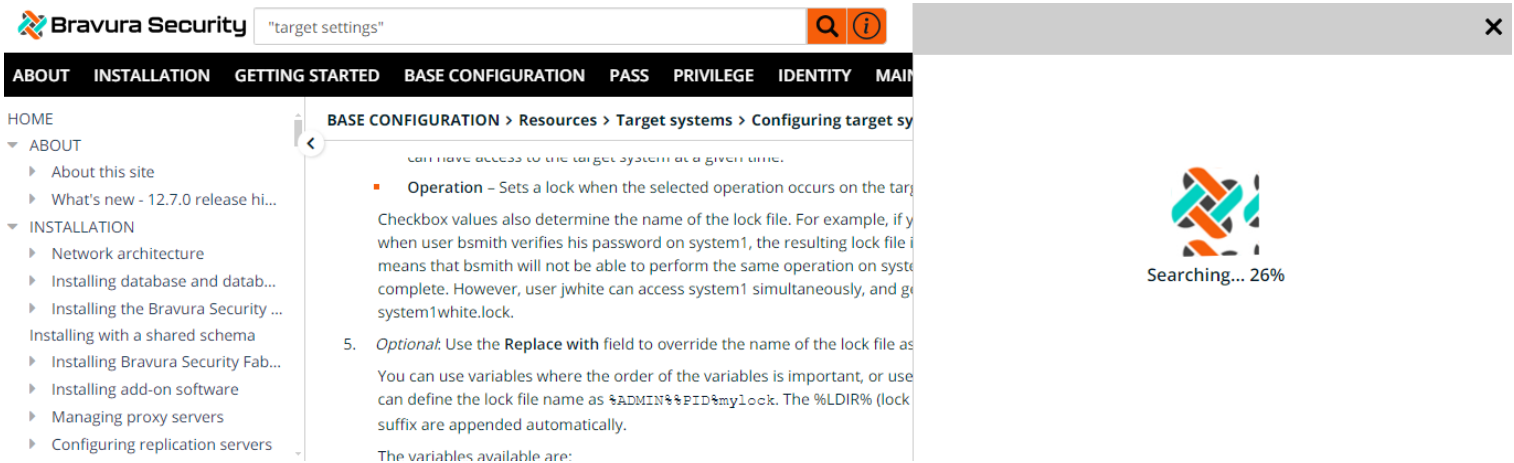
Documentation Site Search Improvements

- **Product documentation site** search efficiency has been improved
  - Keyword searches resolve within a few seconds
- Progress bar indicator in the results window keeps users informed



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Maintenance Contract Additions

Standard and Premium Tiers

		Standard	Premium
Support Availability	Severity 1	24x7	24x7
	Severity 2	12x5 Local Hours	24x7
	Severity 3+	12x5 Local Hours	12x5 Local Hours
Production Support Incident Response SLA	Severity 1	90 Minutes	30 Minutes
	Severity 2	4 Hours	2 Hours
	Severity 3	8 Hours	8 Hours
Non-Production Support Incident Response SLA	Severity 4	24 Hours	24 Hours
Support Method	Web Support	All Severities	All Severities
	Chat Support	Coming Soon	Coming Soon
	Email Support	Severity 3+	Severity 3+
	Phone Support	Severity 1/2	Severity 1/2
# of Support Contacts		2	8
Customer Success Manager		Shared	Dedicated
Direct access to Sr. Support Engineers		⛔	✅
Business Reviews and Strategic Planning		Annual	Quarterly
Review Calls and Status Updates		⛔	Monthly
Single Point of Accountability		⛔	✅
Expert Services		Optional $	Included $
Health Check Service		Optional $	✅
Training		2 Training Credits	4 Training Credits

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How to Use and Purchase Training Credits

Bravura Security offers online, self-paced product training:
Partner and Customer Training

Use Training Credits

Email training_registration@bravurasecurity.com with the following information for each registrant:

- Product
- Full name and Email
- Province/State and City

Purchase Additional Training

Credits are available through Bravura Security's website: Basic Training Registrations

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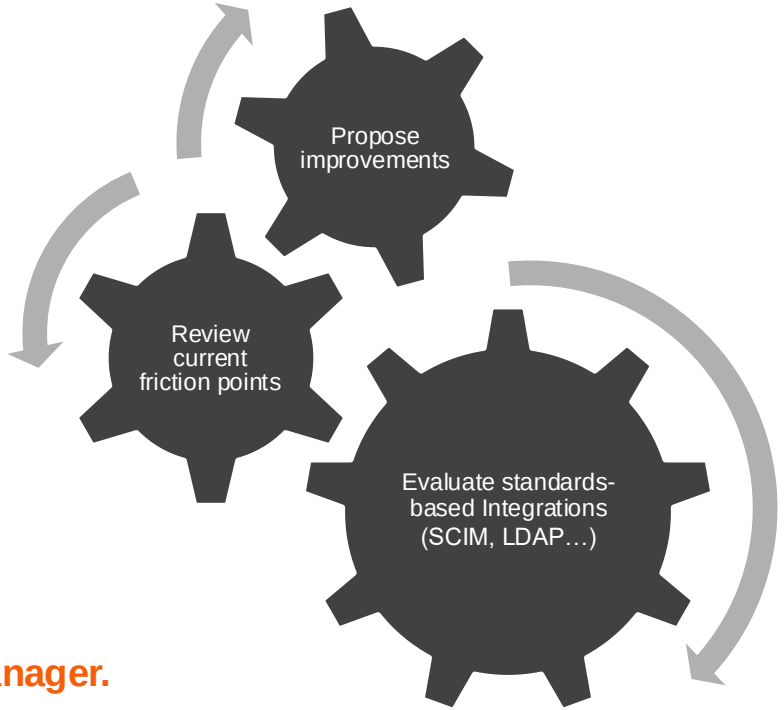
Product Council

Integrations are critical to success of IAM & PAM programs

- We have managed 100 integrations so far.
- What about the next 500?



Next Meeting: September 24, 2024

Interested in joining? Reach out to your account manager.

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Bravura Security

Thank You

Bryan Christ
Sales Engineer

Siobhan Crothers
Sr. Manager, Customer Success & Education

Schedule a Solution Showcase

bravurasecurity.com/request-demo

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